

T27/08/23

REQUEST FOR PROPOSAL FOR THE RENTAL OF MULTI-FUNCTIONAL PRINTERS FOR A PERIOD OF 36 MONTHS

BID CLOSING DATE:

17 August 2023 AT 11:00 AM

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Industrial Development Corporation
Industrial Development Corporation
SECTION 1: GENERAL CONDITIONS OF BID

1. Proprietary Information

Industrial Development Corporation of SA Ltd (IDC) considers this Request for Proposal (RFP) and all related information, either written or verbal, which is provided to the respondent, to be proprietary to IDC. It shall be kept confidential by the respondent and its officers, employees, agents and representatives. The respondent shall not disclose, publish, or advertise this RFP or related information to any third party without the prior written consent of IDC.

2. Enquiries

2.1 All communication and attempts to solicit information of any kind relative to this RFP should be channelled **in writing** to:

Name: Mr Fhulufhedzani Kone

Telephone Number: Office: +27 11 269 3565

Email address: FhulufhedzaniK@idc.co.za

- 2.2 Enquiries in relation to this RFP will not be entertained after 16h00 on 11 August 2023.
- 2.3 The enquiries will be consolidated, and IDC will issue one response and such response will be posted, within two days after the last day of enquiries, onto the IDC website (www.idc.co.za) under tenders i.e. next to the same RFP document.
- 2.4 The IDC may respond to any enquiry in its absolute discretion and the bidder acknowledges that it will have no claim against the IDC on the basis that its bid was disadvantaged by lack of information, or inability to resolve ambiguities.

3. Bid Validity Period

Responses to this RFP received from bidders will be valid for a period of **120** days counted from the bid closing date.

4. Instructions on submission of Bids

- **4.1** Bid responses must be submitted in electronic format only and must be e-mailed to the dedicated e-mail address as provided herein.
- **4.2** Bid responses should be in generally acceptable / standard electronic file format/s (i.e., Microsoft suite of products or pdf) to enable access thereto by the IDC for purposes of evaluating responses received. Where documents are presented in a format which cannot be accessed by the IDC through generally acceptable formats, such bid response will be disqualified.
- **4.3** The closing date for the submission of bids is **17 August 2023** not later than **11:00 AM (before midday).** No late bids will be considered. Bids must **only** be sent to tenders@idc.co.za. Bids sent to any other email address other than the one specified herein will be disqualified and will not be considered for evaluation. It is the bidder's responsibility to ensure that the bid is sent to the correct email address and that this is **received** by the IDC before the closing date and time in IDC's dedicated tender e-mail inbox / address (tenders@idc.co.za).
- 4.4 Bidders are advised to submit / send its bid responses at least 15 minutes before the 11:00AM deadline to avoid any Information Technology (IT) network congestions or technical challenges in this regard which may result in bid responses being received late. IDC's e-mail servers are configured to receive e-mails with sizes up to 50MB.
- **4.5** The IDC will not be held responsible for any of the following:
 - 4.5.1 bid responses sent to the incorrect email address;

- 4.5.2 bid responses being inaccessible due to non-standard electronic file formats being utilised to submit responses by bidders;
- 4.5.3 any security breaches and unlawful interception of tender / bid responses by third parties outside the IDC's IT network domain;
- 4.5.4 bid responses received late due to any IT network related congestions and/or technical challenges; and
- 4.5.5 bid responses with file size limits greater than IDC's e-mail receipt capacity of 50MB.
- **4.6** Only responses received via the specified email address will be considered.
- Where a complete bid response (Inclusive of all relevant Schedules) is **not received** by the IDC in its electronic email tender box (<u>tenders@idc.co.za</u>) by the closing date and time, such a bid response will be regarded as incomplete and late. Such late and / or incomplete bid will be disqualified. **It is the IDC's policy not to consider late bids for tender evaluation.**
- **4.8** Amended bids may be sent to the electronic tender box (<u>tenders@idc.co.za</u>) **marked** "Amendment to bid" and should be received by the IDC **before** the closing date and time of the bid.

5. Preparation of Bid Response

- **5.1** All the documentation submitted in response to this RFP must be in English.
- **5.2** The bidder is responsible for all the costs that it shall incur related to the preparation and submission of the bid document.
- **5.3** Bids submitted by bidders which are, or are comprised of companies must be signed by a person or persons duly authorised thereto by a resolution of the applicable Board of Directors, a copy of which Resolution, duly certified, must be submitted with the bid.
- 5.4 The bidder should check the numbers of the pages of its bid to satisfy itself that none are missing or duplicated. No liability will be accepted by IDC in regard to anything arising from the fact that pages of a bid are missing or duplicated.
- **5.5** Bidder's tax affairs with SARS must be in order (tax compliant status) and bidders must provide written confirmation to this effect as part of their tender response.

6. Supplier Performance Management

Supplier Performance Management is viewed by the IDC as a critical component in ensuring value for money acquisition and good supplier relations between the IDC and all its suppliers.

The successful bidder shall upon receipt of written notification of an award, be required to conclude a Service Level Agreement (SLA) with the IDC, which will form an integral part of the supply agreement. The SLA will serve as a tool to measure, monitor and assess the supplier performance and ensure effective delivery of service, quality and value-add to IDC's business.

Successful bidders will be required to comply with the above condition, and also provide a scorecard on how their product / service offering is being measured to achieve the objectives of this condition.

7. Enterprise and Supplier Development

The IDC promotes enterprise development. In this regard, successful bidders may be required to mentor SMMEs and/ or Youth-Owned businesses. The implications of such arrangement will be subject to negotiations between the IDC and the successful bidder.

8. IDC's Rights

- 8.1 The IDC is entitled to amend any bid condition, bid validity period, RFP specification, or extend the bid closing date, all before the bid closing date. All bidders, to whom the RFP documents have been issued and where the IDC have record of such bidders, may be advised in writing of such amendments in good time and any such changes will also be posted on the IDC's website under the relevant tender information. All prospective bidders should therefore ensure that they visit the website regularly and before they submit their bid response to ensure that they are kept updated on any amendments in this regard.
- **8.2** The IDC reserves the right not to accept the lowest priced bid or any bid in part or in whole. It normally awards the contract to the bidder who proves to be fully capable of handling the contract and whose bid is functionally acceptable and/or financially advantageous to the IDC.
- **8.3** The IDC reserves the right to award this bid as a whole or in part.
- **8.4** The IDC reserves the right to conduct site visits at bidder's corporate offices and / or at client sites if so required.
- **8.5** The IDC reserves the right to consider the guidelines and prescribed hourly remuneration rates for consultants as provided in the **National Treasury Instruction 02 of 2016/2017: Cost Containment Measures**, where relevant.
- 8.6 The IDC reserves the right to request all relevant information, agreements, and other documents to verify information supplied in the bid response. The bidder hereby gives consent to the IDC to conduct background checks, including FICA verification, on the bidding entity and any of its directors / trustees / shareholders / members.
- **8.7** The IDC reserves the right, at its sole discretion, to appoint any number of vendors to be part of this panel of service providers, if applicable (i.e., where a panel is considered).
- **8.8** The IDC reserves the right of final decision on the interpretation of its tender requirements and responses thereto.
- **8.9** The IDC reserves the right to consider professional conduct and experiences it had with any bidder which rendered similar services to the IDC in the past 5 years over and above the references put forward by the bidder in its response.

9. Undertakings by the Bidder

- **9.1** By submitting a bid in response to the RFP, the bidder will be taken to offer to render all or any of the services described in the bid response submitted by it to the IDC on the terms and conditions and in accordance with the specifications stipulated in this RFP document.
- 9.2 The bidder shall prepare for a possible presentation should IDC require such and the bidder will be required to make such presentation within five (5) days from the date the bidder is notified of the presentation. Such presentation may include a practical demonstration of products or services as called for in this RFP.
- **9.3** The bidder agrees that the offer contained in its bid shall remain binding upon him/her and receptive for acceptance by the IDC during the bid validity period indicated in this RFP and its acceptance shall be subject to the terms and conditions contained in this RFP document read with the bid.
- 9.4 The bidder furthermore confirms that he/she has satisfied himself/herself as to the correctness and validity of his/her bid response; that the price(s) and rate(s) quoted cover all the work/item(s) specified in the bid response documents; and that the price(s) and rate(s) cover all his/her obligations under a resulting contract for the services contemplated in this RFP; and that he/she accepts that any mistakes regarding price(s) and calculations will be at his/her risk.

- 9.5 The successful bidder accepts full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on him/her under the supply agreement and SLA to be concluded with IDC, as the principal(s) liable for the due fulfilment of such contract.
- **9.6** The bidder accepts that all costs incurred in the preparation, presentation and demonstration of the solution offered by it shall be for the account of the bidder. All supporting documentation and manuals submitted with its bid will become IDC property unless otherwise stated by the bidder/s at the time of submission.

10. Reasons for disqualification

- 10.1 The IDC reserves the right to disqualify any bidder which does any one or more of the following, and such disqualification may take place without prior notice to the offending bidder, however the bidder will be notified in writing of such disqualification:
- 10.1.1 bidders whose Tax Status is non-compliant on the Central Supplier Database (CSD), after they have been notified accordingly and still remain non-compliant;
- 10.1.2 bidders who submit incomplete information and documentation according to the requirements of this RFP document;
- 10.1.3 bidders who submit information that is fraudulent, factually untrue, or inaccurate information;
- 10.1.4 bidders who receive information not available to other potential bidders through fraudulent means;
- 10.1.5 bidders who do not comply with any of the *mandatory requirements* as stipulated in the RFP document;
- 10.1.6 bidders who fail to comply with POPIA requirements as listed herein.

11. Returnable Schedules

Bidders shall submit their bid responses in accordance with the returnable schedules specified below (each schedule must be clearly marked):

11.1 Cover Page: (the cover page must clearly indicate the RFP reference number, bid description and the bidder's name)

11.2 Schedule 1:

- 11.2.1 Executive Summary (explaining how you understand the requirements of this RFP and the summary of your proposed solution)
- 11.2.2 Annexure 1 of this RFP document (duly completed and signed)

11.3 Schedule 2

- 11.3.1 Copy of Board Resolution, duly certified;
- 11.3.2 Originally certified copy of ID document for the Company Representative
- 11.3.3 Annexure 2 of this RFP document (duly completed and signed);
- 11.3.4 Annexure 3 of this RFP document (duly completed and signed);
- 11.3.5 Annexure 4 of this RFP document (duly completed and signed);
- 11.3.6 Response to Annexure 6: BEE Commitment Plan

11.3.7 Bidders must submit a B-BBEE verification certificate. For Exempted Micro Enterprises (EME) with an annual revenue of less than R10 million and Qualifying Small Enterprises (QSE) with an annual revenue of between R10 million and R50 million per annum, a sworn affidavit confirming the annual total revenue and level of black ownership may be submitted. Any misrepresentation in terms of the declaration constitutes a criminal offence as set out in the B-BBEE Act as amended.

Note: If a bidder is a Consortium, Joint Venture or Prime Contractor with Subcontractor(s), the documents listed above must be submitted for each Consortium/ JV member or Prime Contractor and Subcontractor(s).

- 11.3.8 Annexure 7 of this RFP document (duly responded to)
- 11.3.9 Annexure 8 of this RFP document (duly completed and signed, if applicable);
- 11.3.10 Annexure 9 of this RFP document (duly completed and signed);
- 11.3.11 Statement of Financial Position of the Bidder: Latest Audited Financial Statements (where applicable in terms of the Company's Act) and/or independently reviewed financial statements and/or Cashflow Budget for new entities with no financial records.
- 11.3.12 Copy of Joint Venture/ Consortium/ Subcontracting Agreement duly signed by all parties (if applicable)
- **11.4 Schedule 3:** Functional Requirements Specification (response to Section 2 of this RFP document) (*Must be submitted as a separate file/document marked Schedule 3:* Functional Requirements Specification)
- 11.4.1 Response to Section 2 of this document, in line with the format indicated in this RFP document.
- 11.4.2 Annexure 5 of this RFP document, duly completed and signed.
- **11.5 Schedule 4:** Price Proposal (response to Section 3 of this RFP document) (*Must be submitted as a separate file/document marked Schedule 4: Price Proposal*)

12. Evaluation Criteria and Weightings

Bids shall be evaluated in terms of the following process:

- **Phase 1:** <u>Initial Screening Process:</u> During this phase, bid responses will be reviewed for purposes of assessing compliance with RFP requirements including the general bid conditions and also the Specific Conditions of Bid, which requirements include the following:
 - Verification of Central Supplier Database (CSD) registration, Company Registration status, tax compliance status and any other relevant checks conducted on CSD.
 - Submission of ID copy for the Company Representative as referenced in 12.3.4 above.
 - BEE Status Certification as referenced in 12.3.11 above.
 - Completion of all Standard Bidding Documents and other requirements, as reflected in this RFP, which covers the following:
 - Section 2: Statement of compliance with the Functional Evaluation Criteria for this RFP
 - Section 3: Cost Proposal and Price Declaration Form
 - Annexure 1: Acceptance of Bid Conditions
 - Annexure 2: Tax Compliance Requirements
 - Annexure 3: Bidder's Disclosure
 - Annexure 4: Shareholders' Information/ Group Structure
 - Annexure 5: Bidders Experience & Project Team
 - > Annexure 6: BEE Commitment Plan
 - > Annexure 7: Disclosure Statement
 - Annexure 8: Privacy & Protection of Personal Information Act 4 of Requirements

<u>Failure to comply with the requirements assessed in Phase 1 (compliance), may lead to disqualification of bids.</u>

12.2 Phase 2: Technical/ Functionality Evaluation

Bid responses will be evaluated in accordance with the Functional criteria as follows:

12.2.1 Mandatory Functional/ Technical Requirements

All bid responses that do not meet the Mandatory Functional Requirements will be disqualified and will not be considered for further evaluation on the Other Functional Requirements. The Mandatory Functional Requirements are stated in section 2 of this RFP document.

<u>Failure to comply with the Mandatory Functional Requirements assessed in this phase will lead to disqualification of bids.</u>

12.2.2 Other Functional/ Technical Requirements

With regards to the other Functional Requirements, the following criteria (set out in more detail in section 2 of this RFP document) and the associated weightings will be applicable:

ELEMENT	WEIGHT
Technical System requirements	45
Bidder's relevant experience	25
Value Add	15
Experience, Skills and Qualifications of the onsite technician	15
TOTAL	100

Note: The minimum qualifying score for functionality is 70. All bidders that fail to achieve the minimum qualifying score on functionality shall not be considered for further evaluation on Price and Specific Goals.

12.3 Phase 3: Preference Point System

All bids that achieve the minimum qualifying score for Functionality (acceptable bids) will be evaluated further in terms of the preference point system, as follows:

CRITERIA	POINTS
Price	80
Specific Goals ¹	20
TOTAL POINTS	100

¹Specific Goals for this tender and points that may be claimed are indicated per table below:

Specific Goals		POINTS
Specific Goals		20
Black ownership ²		10
30% Black women ownership		5
Any % of ownership by Black Designated Groups 3		2
Reconstruction Development Programme Objective:	Promotion of	2
SMMEs (Entities that are EME or QSE)		3
Total Points		20

²Black ownership: 100% black owned entities will score the full 10 points and between 51% - 99.99% black owned entities will score 4 points.

³ Black Designated Groups has the meaning assigned to it in the codes of good practice issued in terms of section 9(1) of the Broad-Based Black Economic Act as amended.

13. Promotion of Emerging Black owned Service Providers

It is the IDC's objective to promote transformation across all industries and/ or sectors of the South African economy and as such, bidders are encouraged to partner with a black owned entity (being 50%+1 black owned and controlled). Such partnership may include the formation of a Joint Venture and/ or subcontracting agreement etc., where a portion of the work under this tender would be undertaken by black owned entities. To give effect to this requirement, bidders are required to submit a partnership / subcontracting proposal detailing the portion of work to be outsourced, level of involvement of the black owned partner and where relevant, submit either a consolidated B-BBEE scorecard or each bidder of the partnership in their individual capacity to submit a BEE certificate or Sworn Affidavit in case of an EME or QSE which will be considered as part of the Specific Goals scoring listed in 13.3.

SECTION 2: FUNCTIONAL REQUIREMENTS SPECIFICATION

SECTION 2: FUNCTIONAL REQUIREMENTS SPECIFICATION

1. Special instructions to bidders

- 1.1 Should a bidder have reason to believe that the Functional Requirements are not open/fair and/or are written for a particular service provider; the bidder must notify IDC Procurement within five (5) days after publication of the RFP.
- 1.2 Bidders shall provide full and accurate answers to the questions posed in this RFP document, and, where required explicitly state either "Comply/Not Comply" regarding compliance with the requirements. Bidders must substantiate their response to all questions, including full details on how their proposal/solution will address specific functional/ technical requirements; failure to substantiate may lead to the bidder being disqualified. All documents as indicated must be supplied as part of the bid response.
- **1.3** Failure to comply with Mandatory Requirements may lead to the bidder being disqualified.

2. Background Information

The Industrial Development Corporation invites prospective bidders to submit proposals to provide IDC with the best office automation technology solution on rental/lease basis including ongoing maintenance and support for a period of 36 months. Our average monochrome volume is 4 700 000 pages per year (392 000 per month) and colour is 3 000 000 per year (250 000 per month) pages across all printers used in the IDC.

The requirement for this tender is for the provision of **47** Multi-Functional Printers (MFPs) and **two (2) additional stand-by printers** as referenced in para 5.1.2 below) at the IDC Head Office in Sandton. The IDC reserves the right to revise final printer quantities with the successful bidder during contract negotiations and these quantities, together with print volumes, may increase or decrease over the period of the contract subject to operational requirements.

The objective of this tender is to find a suitably qualified supplier to supply, install, maintain, service and support a reliable multifunction printer environment. In addition, there is also a need for a printing management solution to track and monitor the printing environment.

3. Scope of work/Terms of reference

The scope of the appointed service provider will include but not limited to the following:

3.1 Supply, install and maintain 47 MFPs as follows:

		MFP Capacity		
Printing Speed (Colour)	(Bla	ing Speed ack and /hite)	Printer Type	Quantity
30 ppm	30 ppm	Desk Printers (Type 1)		5
60 ppm	60 ppm	Office Printers (Type 2)		34
70 ppm	70 ppm	Office Printers (Type 3)		6
80 ppm	80 ppm			2

Supply and install 2 High volume scanners

Scanning Speed	Scanning Speed	Scanner Type	Quantity
(Color)	(Black and White)		
70 ppm	70 ppm	High Volume Scanner (200-page	2
		capacity)	

3.2 The Bidders must make sure that the IDC is always fully operational when breakdowns occur, and this has to happen within the four hours SLA period.

3.3 Installation

The bidder must ensure the following during installation:

- Operating shaven power cords must be used. (Red UPS plug compatible)
- All equipment must be installed with approved lightning protection kits.

3.4 Maintenance and Support

The bidder will be required to enter into a Service Level Agreement (SLA) which will cover the following:

- The bidder will provide on-site comprehensive warranty for 3 years (inclusive of labour and all spares). The bidder shall establish a support desk with **a permanent on-site technician** at IDC Sandton head office to provide preventative and operational maintenance on all MFPs on an 8 x 5 basis (8 hours x 5 days a week).
- In cases where faulty parts/units cannot be repaired within 4 hours by the on-site technician, the bidder will provide a serviceable part/unit (replacement) to the IDC until the time when the faulty part is repaired and replaced by the bidder. Failure to repair the faulty part within 4 hours will result in the imposition of a penalty as per the below clause. The bidder will also be responsible to provide a replacement MFP for a mission-critical device as identified by IDC.
- The bidder will ensure that the defective modules of the Printer are replaced/repaired onsite or at their service location.
- Replacement of spares: If any component/part/unit needs replacement, the same would be replaced with the current available spare part from the Original Equipment Manufacturer (OEM). However, if the required spare part becomes obsolete or unavailable in the market, the bidder should supply an alternate spare/product of the same or higher compatible configuration of the same make.
- Penalty during three (3) year warranty period. Any delay in repairing the printer beyond the contractual SLA period (mean time to repair) shall attract a penalty as explained through the following example:
 - If a Printer Unit (named Printer1) experiences a total downtime of more than 4 hours per incident this will attract a penalty which will be calculated as follows:
 - If in a 20-working day month the Rental Fee if R1000, which means 20 x 8 = 160 hours; therefore R1000/160hours = R6.25 per hour; the penalty for downtime will therefore be the hourly rental rate multiplied by the number of hours exceeding the SLA contractual terms per incident.
- A maintenance interval schedule should be provided for each device type to enable the IDC to verify regular device maintenance.
- The bidder will be responsible for the replacement of toners, maintaining relevant levels of spare parts and administrating the Print Management Software, secure printing codes, reports etc.

3.5 Monthly Rental and Copy charges

The IDC will require the following with regard to monthly cost charges:

Monthly Rental and cost-per-copy charges must reference a combination of Cost Centres and the locations of printers generated by the Print Management reports. The invoice should reflect the following information i.e., Cost centre and location of the printer.

3.6 Print Management Software

The bidder's proposed Print Management Software solution must be Microsoft compatible i.e., Microsoft Windows Server based printing, Microsoft Windows Server 2019 onwards compatible, and it must also be compatible with the proposed printers. The Copy / print agent must be embedded in the printer. This software must be able to monitor the number of prints per person and / or department and must also be used for preventative maintenance and troubleshooting.

3.7 Printer Consumables

The bidder will be responsible for the replenishment of consumables. The bidder will be required to maintain and have available enough consumables (such as toners, cartridges, and spare parts) on site for continuous operation of each MFP.

Note: The bidder will not be required to provide paper for the MFPs.

4. Project timelines

The bidder(s) will be required to deliver the printers within six (6) weeks after contracting and provide the required services for a period of three (3) years.

5. Technical evaluation criteria

5.1. Mandatory Technical Requirements

The service provider must indicate their compliance/ non-compliance to the following requirements and to substantiate as required. The bidder must respond in the format below, where additional information is provided/ attached somewhere else; such information must be clearly referenced.

The bidder must have relevant accreditation to supply, install and maintain the proposed MFPs.	
The bidder must provide proof of accreditation from the principal machine lealer or Original Equipment Manufacturer to prove that the bidder is accredited to supply, install and maintain the proposed MFPs.	
Substantiate / Comments	

Note: Bidders are required to tick whether they comply on the following:

5.1.2 Contingency Plan	Comply	Not Comply
The supplier must detail how are they going to keep the IDC operational during breakdowns.		
The bidder must provide as part of this proposal, a contingency plan of how the IDC must remain operational during breakdowns.		
Substantiate / Comments		
5.1.3 Installation	Comply	Not Comply
The bidder must ensure the following during installation:		
Operating shaven power cords must be used.		
All equipment must be installed with approved surge protection kits.		
Substantiate / Comments		
5.1.4 Help Desk	Comply	Not Comply
The bidder shall establish a support desk with a permanent on-site technician from 08h00 am to 05h00 pm (Monday to Friday excluding public holidays) at IDC Head Office in Sandton to provide effective preventative and operational maintenance on all MFPs. The on-site technician will be responsible for, amongst other things, the following:		
 The replacement of toners, maintaining sufficient level of spare parts and staples as well as assisting users with secure printing codes, and supporting Print Management Software issues, etc. 		
The movement of any MFP as requested by IDC.		
Substantiate / Comments		
5.1.5 Printer Consumables	Comply	Not Comply
The bidder will be responsible for the replenishment of consumables such as toners, cartridges, and spare parts etc. except for printing paper . The bidder will be required to maintain sufficient consumable quantities on site for continuous operation of each MFP.		
Substantiate / Comments		

5.1.6 MFP minimum specification	Typ Prir			ne 2 nter		oe 3 nter	Typ Prii	ne 4 nter
The proposed MFPs must have the following features.	Comply	Not Comply	Comply	Not Comply	Comply	Not Comply	Comply	Not Comply
Print; Copy and Scan								
Fax	N,	/A	N	/A	N	/A	N,	/A
Duplex								
A3 & A4 Paper handling								
USB								
Auto Doc feeder								
High-Capacity feeder								
Bypass Tray								
Ethernet interface								
Choice of 2 & 4 hole punch	N,	/A	N	/A	N	/A	N,	/A
Secure printing with pin code using print management software								
Staple/ Sort								
Hard Disk Drive								

The bidder must provide full and detailed information for the proposed MFPs i.e. full specifications, brand, model etc.

5.1.7 Minimum Scanner Speed

5.1.7 High volume scanner Minimum specification	High Volu	High Volume Scanner		
The proposed scanners must have the following features.	Comply	Not comply		
Flatbed color image scanner				
600 dpi or better				
600 dpi color CCD 4-line sensor (RGB & Black)				
Flatbed 11.7" x 17", ADF 11.7" x 100"				
Scanning Speed: 200 dpi B/W: Up to 70 ppm / 140 ipm with ADF Color: Up to 70 ppm / 140 ipm with ADF				
Paper Capacity 200 pages (75 g/m²)				
Type Sheet fed 1-pass duplex scanning; Hinge: Free stop, 15 mm max lift Paper Supply: Face up load, face down eject				

5.1.7 High volume scanner Minimum specification	High Volume Scanner		
Document Sizes			
A4, Letter, Legal, B5, A5; Max. Size: 11.7" x 100" (ADF), 11.7" x 17" flatbed; Min. Size: 2.7" x 4.7" (ADF)			
Paper Weight			
$35 \text{ g/m}^2 - 128 \text{ g/m}^2$ less than 4" x 6": $60 \text{ g/m}^2 - 190 \text{ g/m}^2$			
Weight:			
25.2" x 18.5" x 11.3" (W x D x H)			
Power Requirements			
59.2 lb			
Max Power Consumption			
Rated Voltage 100V – 120V or 220V – 240V			
Rated Frequency:50 – 60Hz			
Power Consumption: Operating: 79 W Standby: 12.5W Sleep: 1.5 W			
The bidder must provide full and detailed information for the proposed S brand, model etc.	Scanners i.e. full specifications,		

5.1.8 Minimum Printing Speed

The proposed printers must meet the below specified minimum printing speeds.

MFP Capacity			Comply with	Not Comply	B
Minimum Printing Speed	Printer Type	Quantity	minimum printing Speed	with minimum printing Speed	Proposed Printer Brand, Model and Printing Speed
A4 Colour: 30 ppm	Desk Printers (Type 1)	5			
A4 Colour: 60 ppm	Office Printers (Type 2)	34			
A4 Colour: 70 ppm	Office Printers (Type 3)	6			
A4 Colour: 80 ppm	(Records Management) Office Printers (Type 4)	2			

5.1.9 Minimum Scanning Speed

Description	Minimum Requirements	Comply	Not Comply	Bidder's proposed specification
Bidder's proposed scanne				
Scanning Speed:	B/W: Up to 70 ppm / 140 ipm with ADF Color: Up to 70 ppm / 140 ipm with ADF			

5.1.10 Printing Management Software

The bidder must provide a printing management software to fully manage, control and report on printer usage. The print management software must include the following:		Comply	Not Comply	Substantiate / Comments
General	Copy / print agent embedded in the printer Authentication using printer console panel			
	Print jobs Management via central server			
	Web Interface for admin console LDAP Support (OU specific)			
	The proposed software must be customizable to suite IDC requirements. The service provider must be able to customize software to suit IDC needs and requirements.			
	Copy / print jobs controlled			
Print Job Details	Username Document Name			
	Originating Workstation Destination Printer			
	Date and time Page count			
	Page size			
	Cost Features used: Colour, B/W, Duplex, etc.			
	Cost Centre			
Reports	By User			
	By Device Number of jobs			
	Number of pages			
	By date ranges			
	By Departments			
	By Cost Centre			
	Cost Saving			

The bidder must provide a printing management software to fully manage, control and report on printer usage. The print management software must include the following:		Comply	Not Comply	Substantiate / Comments
	Environmental Impact Quarterly reports			
	Combinations of the above:			
	- Users by printer			
	- Printers by department			
	- Jobs per user per month			
	- Pages per user per month			
	- Monthly User Cost per Cost Centre			
	- Monthly Cost Centre Cost			
	Output to: Screen			
	Printer			
	HTML			
	CSV			
	Email attachment			
Print Job Authentication	By Active Directory Authentication OR By User code			
Scanning Authentication	Authenticated user will be required to have the following options:			
Controlled Release of	Follow-Me / Pull-Printing support			
print Jobs	Jobs released from printer console panel			
	Jobs can be deleted from printer console panel			
Server Operating System	Microsoft Active Directory			
Support	Microsoft Windows Server 2019 Minimum			
	Microsoft Windows Server Based printing			
	Local Microsoft Windows PC based (direct TCP/IP) printing			
Supported Printing	Auto detection of user's login name			
environments				

Note: Failure to adhere or comply to the above requirement will lead to an automatic disqualification.

5.2 Other Technical Requirements

The service provider must indicate their compliance/ non-compliance to the following requirements and to substantiate as required. The bidder must respond in the format below, where additional information is provided/ attached somewhere else; such information must be clearly referenced.

5.2.1 Office MFP Type 1 Desk Printer (Quantity 5)

The bidder proposed printer must have the following specification. Bidder must indicate relevant performance standard of proposed MFP in the column entitled "Bidder's Proposed Specification" and should also attach <u>data sheet</u> to substantiate compliance to the specifications. NB: All 5 Printers are to be delivered to IDC Head Office.

Description	Minimum Requirements	Comply	Not Comply	Bidder's proposed specification
Bidder's proposed printer Bra	nd and model			
Copy Resolution	600 x 600dpi			
Memory Capacity	4 GB or better			
System Hard Drive	320 GB			
Automatic Document Feeder	Up to 80 originals;A5- A4;Dualscan ADF			
Warm-Up Time (Time required to start printing when main power switch are turned from OFF to ON)	22 seconds or less			
First page time out A4	5.4 seconds or less			
System Speed A4	30 ppm (mono/colour) or more			
First page out time A4	7.2 sec (mono/colour) or better			
Auto duplex speed A4	35 ppm (mono/colour) or more			
Standard Paper Input Capacity	500 sheets or more			
Paper Weight	60-210 g/m2			
Output Capacity with Finisher	Minimum 250 sheets or more			
Scanner	43.4 ipm (simplex)/80 ipm (duplex)			
Resolution: maximum	600 dpi			
File formats	Single Page TIFF, JPEG, PDF, High compression PDF, PDF/A, Multi page TIFF, PDF, High compression PDF, PDF/A			
Scan Mode	E-mail, Folder, USB, SD Card			
Network Protocols	TCP/IP (IPv4/IPv6)			
	LPD			
	HTTP/HTTPS			
	SMB; AppleTalk; Bonjour			
Network Interface	10-/100-/1000-Base-T Ethernet RJ-45; Wi-Fi 802.11 USB 2.0			
Duty Cycle (Monthly)	6,500 pages or more			
Toner Lifetime Black	14,000 pages or more			
Toner Lifetime CMY	9,000 pages or more			
Power Requirements	220-240V / 50-60 / Hz			

Description	Minimum Requirements	Comply	Not Comply	Bidder's proposed specification
	Power Shaven Surge protection plugs			
Power Consumption:	Operation: 562 W, Ready: 91.5 W, Sleep: 0.79 W			
Max Power Consumption	1,450 W or less			
Print Resolution	1,800(equivalent) x 600 dpi; 1200 x 1200 dpi or better			
Page description language	PCL6			
	Postscript 3			
Operating System Support	Windows 11 64-bit			
	Server 2019 64-bit			
	Mac OS Ventura			

5.2.2 Office MFP Type 2 (Quantity=34)

The bidder proposed printer must have the following specification. Bidder must indicate relevant performance standard of proposed MFP in the column entitled "Bidder's Proposed Specification" and should also attach <u>data sheet</u> to substantiate compliance to the specifications. NB: All 34 Printers are to be delivered to IDC Head Office.

Description	Minimum Requirements	Comply	Not Comply	Bidder's proposed specification
Bidder's proposed printer Bran			. ,	
Copy Resolution – Scan	600 x 600 dpi or better			
System Hard Drive	256 GB or better			
CPU	2.4 GHZ or better			
Printable paper size	A5 to A3			
Warm-Up Time (Time required to start printing when main power switch is turned from OFF to ON	17 seconds or less			
First page out time A4 colour	3.8 seconds or less			
First page out time A4 Mono	3.8 seconds or less			
System Speed: A4 (mono/color)	60 ppm or more			
System Speed: A3 (mono/colour)	30 ppm or more			
Magnification	25-400% in 0.1% steps			
Large Capacity Tray A4 – A3	2,500 sheets per input tray or more			
Paper Weight	52-256 g/m2			
Paper Trays	Minimum 3 + bypass tray			
Automatic Document Feeder	Dual scan ADF			
	300 sheets			
	A5-A3, 35-210 g/m2			
Output Capacity without Finisher	Minimum 250 sheets or more			
Output Capacity with Finisher	Minimum 3200 sheets or more			
Stapling	50 sheets or more			
Stapling Output Capacity	1,000 sheets or more			
Network Protocols	TCP/IP (IPv4/IPv6)			
	LPD; SMB; SNMP; IPP			
	HTTP/HTTPS			

Description	Minimum Requirements	Comply	Not Comply	Bidder's proposed specification
	AppleTalk; Bonjour			
Network Interface	10-/100-/1000-Base-T			
	Ethernet RJ-45			
	USB 2.0; Wi-Fi 802.11			
Duty Cycle Monthly	53,000 pages or more			
Toner Lifetime mono/colour	28,000 pages or more			
Imaging Unit Lifetime Black	240,000 / 1,000,000 pages (Drum / Developer) Or more			
Imaging Unit Lifetime CMY	165,000 / 1,000,000 pages (Drum / Developer) Or more			
Power Requirements	220–240 V / 50/60 Hz			
	Power Shaven Surge protection plugs			
Max Power Consumption	2.0 kW or less			
Resolution	1,800 (equivalent) x 600 dpi; 1200 x 1200 dpi or better			
Page Description Language	PCL6; PCL5c			
	Postscript 3; XPS			
Operating System Support	Windows 11 64-bit			
	Server 2019 64-bit			
	Mac OS Ventura			
	Linux			
Scan Modes	TWAIN scan			
	Scan-to-email; Scan-to- SMB; Scan-to-FTP; Scan- to-Box; Scan-to-USB; Scan-to-URL			
Scan Resolution	600 / 600 dpi			
Scan Output Formats	PDF			
	Compact PDF			
	Encrypted PDF			
	JPEG			
	TIFF			
	XPS			
Scan Speed mono/colour	Up to 140/140 ipm in simplex Up to 280/280 ipm in duplex			
Scan Destinations	2000 destinations + 100 groups			
	LDAP Support			
Fax Standard	Super G3			
Fax Transmission	Analogue; i-Fax; Colour i- Fax; IP-Fax			
Fax Resolution	600 x 600 dpi			
Fax Modem	30kbps or more			
Scan Speed: B/W	160 ipm		†	
Fax Destinations	2000 destinations + 100			
	groups			

5.2.3 Production MFP Type 3 (Quantity=6)

The bidder proposed printer must have the following specification. Bidder must indicate relevant performance standard of proposed MFP in the column entitled "Bidder's Proposed Specification" and should also attach <u>data sheet</u> to substantiate compliance to the specifications. NB: All 6 Printers are to be delivered to IDC Head Office.

Description	Minimum Requirements	Comply	Not Comply	Bidder's proposed specification
Bidder's proposed printer Bra	nd and model			
Fiery Controller	Professional colour print controller			
Copy Resolution – Scan	600 x 600 dpi or better			
System Memory	8 GB or better			
System Hard Drive	256 GB SSD or better			
Paper Size	A5 to A3			
Warm-Up Time (Time required to start printing when main power switch is turned from OFF to ON)	17 seconds or less			
First Copy Time: Colour/Mono A4	3.8 seconds or less			
Copy / Print Speed: Colour/Mono A4	70 ppm or more			
Copy / Print Speed: Colour/Mono A3	35 ppm or more			
Magnification	25-400% in 0.1% increments			
Paper Capacity	3,650 sheets or more			
Paper Weight	52-300g/m2			
Paper Trays	4 or more			
Automatic Document Feeder	Dual scan ADF			
	300 sheets or more			
	A5-A3, 35-210 g/m2			
Output Capacity with Finisher	Minimum 3,200 sheets or more			
Finishing	Offset; staple			
	Sort; Group			
Stapling	100 sheets or more			
Stapling Output Capacity	200 sets or more			
Network Protocols	TCP/IP (IPv4/IPv6)			
Network Interface	10-/100-/1000-Base-T Ethernet RJ-45; USB 2.0; Wi-Fi 802.11			
Duty Cycle Monthly	80,000 pages or more			
Toner Lifetime (Mono/Colour)	45,000 pages or more			
Imaging Unit Lifetime Black	240,000 / 1,000,000 pages (Drum / Developer) Or more			
Imaging Unit Lifetime CMY	165,000 / 1,000,000 pages (Drum / Developer) Or more			
Power Requirements	220-240V 50/60 Hz; Shaven surge protection plugs			

Description	Minimum Requirements	Comply	Not Comply	Bidder's proposed specification
Max Power Consumption	2.10 kW or less			
Resolution	1,800 (equivalent) x 600 dpi; 1200 x 1200 dpi			
Page Description Language	PCL 6 (XL3.0); PCL 5c			
	PostScript 3 (CPSI 3016); XPS			
Operating Systems	Windows 11 64-bit			
	Server 2019 64-bit			
	Mac OS Ventura			
	Linux			
Scan Modes	TWAIN scan			
	Scan-to-email; Scan-to- SMB; Scan-to-FTP; Scan-to- Box; Scan-to-USB; Scan-to- URL			
Scan Resolution	600 x 600 dpi			
Scan Output Formats	PDF; JPEG; XPS; TIFF			
	Compact PDF			
	Encrypted PDF			
Scan Speed Simplex Colour/Mono	140/140 ipm or better			
Scan Speed Duplex Colour/Mono	280/280 ipm or better			

5.2.4 Production MFP Type 4 Records Management (Quantity=2)

The bidder proposed printer must have the following specification. Bidder must indicate relevant performance standard of proposed MFP in the column entitled "Bidder's Proposed Specification" and should also attach <u>data sheet</u> to substantiate compliance to the specifications. NB: 2 Printers are to be delivered to IDC Head Office.

Description	Minimum Requirements	Comply	Not Comply	Bidder's proposed specification
Bidder's proposed printer B	and and model			
Fiery Controller	Professional colour print controller			
Copy Resolution – Scan	600 x 600 dpi or better			
System Memory	8 GB or better			
System Hard Drive	640 GB SSD or better			
Paper Size	SRA3, A3, A4, A5, A6, B4, B5, B6.			
Warm-Up Time (Time required to start printing when main power switch is turned from OFF to ON)	38 seconds or less			
First Copy Time: Colour/Mono A4	7.5 / 6.3 seconds or 5.5 / 4.7 less			
Copy / Print Speed: Colour/Mono A4	80 ppm or more			
Copy / Print Speed: Colour/Mono A3	80 ppm or more			
Magnification	25-400% in 0.1% increments			

Description	Minimum Requirements	Comply	Not Comply	Bidder's proposed specification
Paper Capacity	Standard: 3,700 sheets Maximum: 8100 sheets or more			·
Paper Weight	Paper weight: Paper tray(s): 52.3 - 256 g/m² Bypass tray: 52.3 - 300 g/m² Duplex: 52.3 - 256 g/m² A4/LT LCT: 52.3 - 216 g/m² A3/DLT LCT: 52.3 - 300 g/m²			
Paper Trays	4 or more			
Automatic Document Feeder	Dual scan ADF			
	500 sheets or more			
	A5-A3, 35-210 g/m2			
Output Capacity with Finisher	Standard 500 or Maximum 3,500 sheets or more			
Finishing	Offset; staple			
	Sort; Group			
Stapling	100 sheets or more			
Stapling Output Capacity	200 sets or more			
Network Protocols	TCP/IP (IPv4/IPv6)			
Network Interface	Standard : SD slot, USB Host Interface,			
	Ethernet 10 base-T/100 base-TX/1000 base-T, *Bluetooth and Wireless LAN (IEEE 802.11 a/b/g/n)			
	*on Smart Operation Panel			
	Option: Bi-directional IEEE 1284, Wireless LAN (IEEE 802.11a/b/g/n),			
	USB 2.0 (Type B)			
Duty Cycle Monthly	80,000 pages or more			
Toner Lifetime (Mono/Colour)	47,000 pages or more			
Imaging Unit Lifetime Black	240,000 / 1,000,000 pages (Drum / Developer) Or more			
Imaging Unit Lifetime CMY	300,000 / 1,000,000 pages (Drum / Developer) Or more			
Power Requirements	220-240V 50/60 Hz; Shaven surge protection plugs			
Max Power Consumption	Maximum: 2,400 W Ready mode: 198 / 199 W Low power mode: 181 / 182 W Sleep mode: Less than 0.89 W TEC (Typical Electricity Consumption): 4.8 / 6.2 kWh			
Resolution	1,200 (equivalent) x 4,800 dpi;			
Page Description Language	PCL 6 (XL3.0); PCL 5c			
	PostScript 3 XPS ™, , IPDS		 	1

Description	Minimum Requirements	Comply	Not Comply	Bidder's proposed specification
Operating Systems	Windows 11 64-bit			
	Server 2019 64-bit			
	Mac OS Ventura v10.7 or later			
	Linux			
Scan Modes	TWAIN scan			
	Scan-to-email; Scan-to-SMB; Scan-to-FTP; Scan-to-Box; Scan- to-USB; Scan-to-URL,Scan to mobile device, Scan to folder.			
Scan Resolution	Maximum: 600 dpi			
	Original size A3,A4,A5,B4,B5,B6			
Scan Output Formats	PDF; JPEG; XPS; TIFF			
	Compact PDF			
	Encrypted PDF			
Scan Speed Simplex Colour/Mono	120/140 ipm or better			
Scan Speed Duplex Colour/Mono	220/280 ipm or better			

5.2.5 Production High Volume Scanners (Quantity=2)

The bidder proposed scanner must have the following specification. Bidder must indicate relevant performance standard of proposed scanner in the column entitled "Bidder's Proposed Specification" and should also attach <u>data sheet</u> to substantiate compliance to the specifications. NB: 2 Scanners are to be delivered to IDC Head Office.

Description	Description Minimum Requirements		Not Comply	Bidder's proposed specification
Bidder's proposed Scann	ner Brand and model			
Scanner Type:	Flatbed color image scanner			
Optical Resolution:	600 dpi or better			
Maximum Resolution:	600 dpi or better			
Color Bit Depth:	16-bit per pixel internal / 8-bit external or better			
Optical Sensor:	600 dpi color CCD 4-line sensor (RGB & Black)			
Maximum Scan Area:	Flatbed 11.7" x 17", ADF 11.7" x 100"			
Light Source:	ReadyScan® LED			
Scanning Speed:	200 dpi B/W: Up to 70 ppm / 140 ipm with ADF Color: Up to 70 ppm / 140 ipm with ADF 300 dpi B/W: Up to 50 ppm / 100 ipm with ADF Color: Up to 50ppm / 100 ipm with ADF 600 dpi B/W: Up to 25 ppm / 50 ipm with ADF Color: Up to 12ppm / 24 ipm with ADF			
Paper Capacity	200 pages (75 g/m²)			
Туре:	Sheet fed 1-pass duplex scanning; Hinge: Free stop, 15 mm max lift Paper Supply: Face up load, face down eject			
Document Sizes:	A4, Letter, Legal, B5, A5; Max. Size: 11.7" x 100" (ADF), 11.7" x 17" flatbed; Min. Size: 2.7" x 4.7" (ADF)			
Paper Weight:	35 g/m ² — 128 g/m ² less than 4" x 6": 60 g/m ² – 190 g/m ²			
Operating Systems:	Windows 10 64BIT Windows 11 64BIT Professional x64 Edition Mac OS® X 10.5.x, 10.6.x, 10.7.x, 10.8.x			
Temperature:	41° to 95° F (5° to 35° C)			
Humidity:	Operating 10 – 80% (no condensation) Storage 10 – 85% (no condensation)			
Dimensions:	25.2" x 18.5" x 11.3" (W x D x H)			

Description	Minimum Requirements	Comply	Not Comply	Bidder's proposed specification
Weight:	59.2 lb			
Power Requirements	Voltage: 100-240 V Frequency: 50-60 Hz			
Max Power Consumption	Rated Voltage 100V – 120V or 220V – 240V			
	Rated Frequency:50 – 60Hz Power Consumption: Operating: 79 W Standby: 12.5W Sleep: 1.5 W			

5.2.6 Bidder's Experience

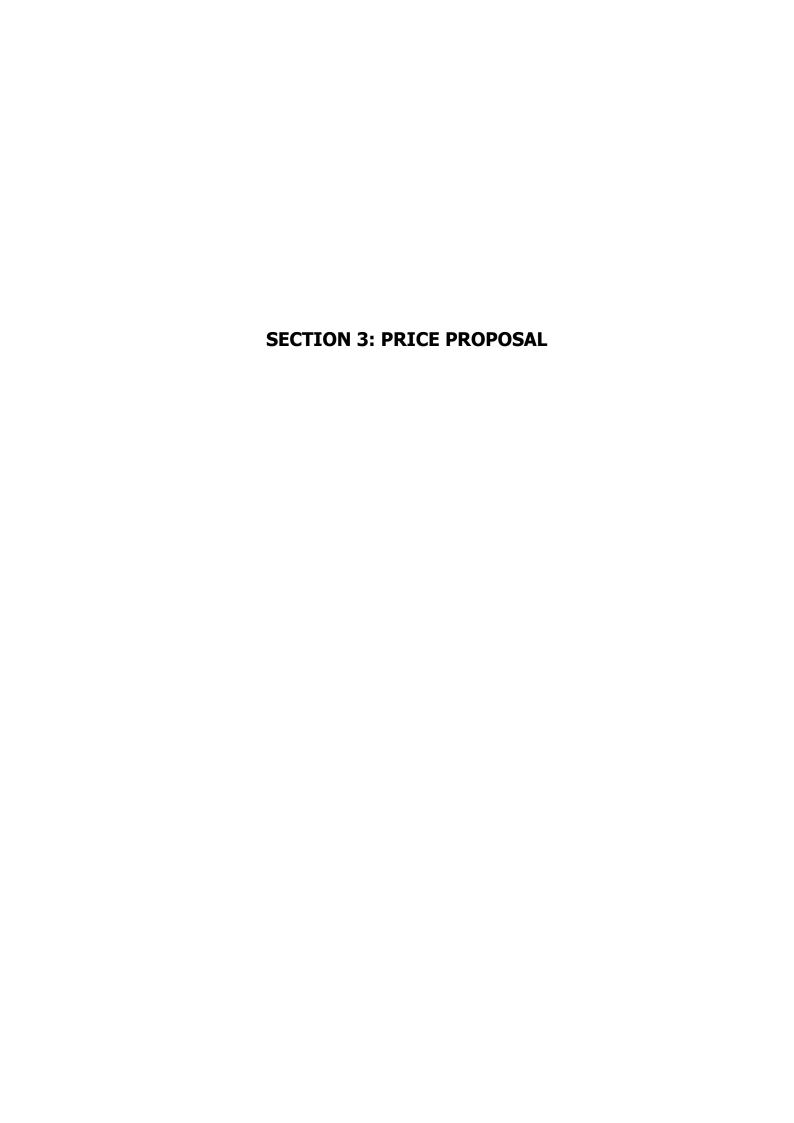
BIDDER'S EXPERIENCE	Comply	Partially Comply	Not Comply
The bidder must have experience in the managed print services environment.			
The bidder must provide minimum of two (2) references where the bidder has installed at least 20 networked MFP's (per reference site) in the past five years.			
Please refer to Annexure 5 (table a) of this document for the format in which the required information must be provided.			
Note: The following scoring matrix will be used to evaluate this criteria			
References that are not relevant =1 points			
1 relevant reference =2 points			
2 relevant references =3 points			
4 to 5 relevant references =4 points			
6 and more relevant references =5 points			

5.2.7 Value Add

Value Add	Comply	Partially Comply	Not Comply
The bidder must indicate any value add as part of its proposal that will advance cost savings and operational efficiencies within the IDC's printing environment			
Substantiate / Comments			

5.2.8 Experience, Skills, and Qualifications of the On-Site Technician

Experience, Skills, and Qualifications of the On-Site Technician	Comply	Partially Comply	Not Comply
The bidder's proposed technician to be deployed on-site must have relevant skills, qualifications, and experience with the proposed MFPs. The bidder must provide the CV and Training Certificates for a technician on the proposed printers.			
Note: The following scoring matrix will be used to evaluate these criteria			
1 technician with CV and certificates confirming relevant experience in the past 7 years and qualifications = 4			
1 technician with CV and certificate confirming relevant experience in the past 5 years and qualifications = 3			
1 technician with either CV or certificate confirming relevant experience in the past 3 years and qualifications = 2 1 technician with no CV, relevant experience, and certificate =1			
Substantiate / Comments			
Substantiale , comments			



SECTION 3: Cost Proposal

Containment Measures.

Substantiate / Comments

1.	NOTE: All prices must be VAT inclusive (where applicable) and must African Rand (ZAR).	t be quot	ed in So	outh
2.	Are the rates quoted firm for the full period of the contract?	YES	NO	
_	portant : If not firm for the full period, provide details of the basis on which priopplied e.g., CPI etc.	ce adjustm	ents sha	all
3.	All additional costs associated the bidder's offer must be clearly specified an Bid Price.	d included	in the	Γotal
4. Is the proposed bid price linked to the exchange rate?			Yes	No
	f yes, the bidder must indicate CLEARLY which portion of the bid packange rate:	price is li	nked to	o the
5.	,	Comply	Not Co	mply
have been approved by the IDC. Payments will be made within 30 days from date of invoice.				
_				
6. The IDC reserves the right to consider the guidelines on consultancy rates		Comply	Not Co	mply
	as set out in the National Treasury Instruction 02 of 2016/2017:			
	Cost Containment Measures which took effect from 01 January 2014, where relevant.			
	The bidder must indicate if their proposed rates are in line with the			

provisions of the referenced National Treasury Instruction: Cost

7. **COSTING MODEL**

7.1. Fixed Monthly Rental Fees

Machine Type	Qty	Proposed Brand/ Make	Monthly Rental Fee per Unit (VAT Excl.)	Total Monthly Rental Fee (VAT Excl.)	Annual Rental Fee (VAT Excl.)			
30 ppm colour	5							
60 ppm colour	34							
70 ppm colour	6							
80 ppm colour	2							
70 ppm scanner	2							
Rental Fees Year	Rental Fees Year 1: Sub-Total (VAT Excl.)							
Rental Fees Year								
Rental Fees Year	Rental Fees Year 3: Sub-Total (VAT Excl.)							
Total Rental Fees								
VAT (15%)								
Total Rental Fees								

Note: The rental fee must be inclusive of all necessary costs including standard warranty. Devices quoted for must be able to perform the chosen tasks without any hidden or additional costs; additional costs will be for the supplier's charge.

7.2. Click Charges

Description	Average Monthly Volumes	Cost per A4 Image/ page (VAT Excl.)	Estimated Monthly Costs (VAT Excl.)	Estimated Annual Costs (VAT Excl.)
Monochrome: Year 1	392 000 pages			
Monochrome: Year 2	392 000 pages			
Monochrome: Year 3	392 000 pages			
Colour: Year 1	250 000 pages			
Colour: Year 2	250 000 pages			
Colour: Year 3	250 000 pages			
Click Charges: Sub-Tota	(B) (VAT Excl.)			
VAT (15%)				
Click Charges: Sub-Total	(B) (VAT Incl.)			

Notes:

- The cost per image/ page must be inclusive of all consumables (excluding paper)
 and all services required to keep the machines operational (maintenance and
 servicing including permanent on-site technician at IDC Sandton head office to
 provide preventative and operational maintenance on all MFPs) as called for in
 this tender.
- No additional costs due to toner coverage will be accepted.
- The volumes indicated above are estimates based on our current average monthly usage. The volumes can increase or decrease depending on the business needs. Therefore, there will be no minimum/ fixed monthly fee for Click Charges.
- In view of the point above, please provide copy costs based on your proposed sliding scale:

	Sc	ale 1	Scale 2		Scale 3		
Description	Monthly Volumes	Cost per A4 Image (VAT Excl.)	Monthly Volumes	Cost per A4 Image (VAT Excl.)	Monthly Volumes	Cost per A4 Image (VAT Excl.)	
Monochrome							
Colour							

7.3. Once-Off Costs

Description	Costs (VAT Excl.)
Print Management Software	
Installation/ Commissioning	
Other Costs:	
Once-Off Cost: Sub-Total (C) (VAT Excl.)	
VAT (15%)	
Once-Off Cost: Sub-Total (C) (VAT Incl.)	

Note: Other Costs must be clearly defined with detailed breakdown.

7.4. Ad-hoc

Description	Costs (VAT Excl.)
Head Office: Staples per box holding 10 boxes staples Year 1	
Head Office: Staples per box holding 10 boxes staples Year 2	
Head Office: Staples per box holding 10 boxes staples Year 3	
Ad-hoc (VAT Excl.)	
VAT (15%)	
Ad-hoc (VAT Incl.)	

Note: Other ad- hoc costs must be clearly defined with detailed breakdown

Total Bid Price (7.1 + 7.2 + 7.3 + 7.4) (VAT INCL.)	

SUMMARY OF THE PROPOSAL

DESCRIPTION	BIDDER'S PROPOSAL
Number of resources (personnel)	
Project duration (in hours)	
Project duration (in months)	
Commencement Date	

Price Declaration Form

Dear Sir,

Having read through and examined the Request for Proposal (RFP) Document, RFP no. T27/08/23, the
General Conditions, and all other Annexures to the RFP Document, we offer to provide multi-functional
printers on rental basis as detailed in this RFP document for a period three (3) years as specified in this
RFP document.

R	(Including VAT)
In words	
R	(Including VAT)
	` ,

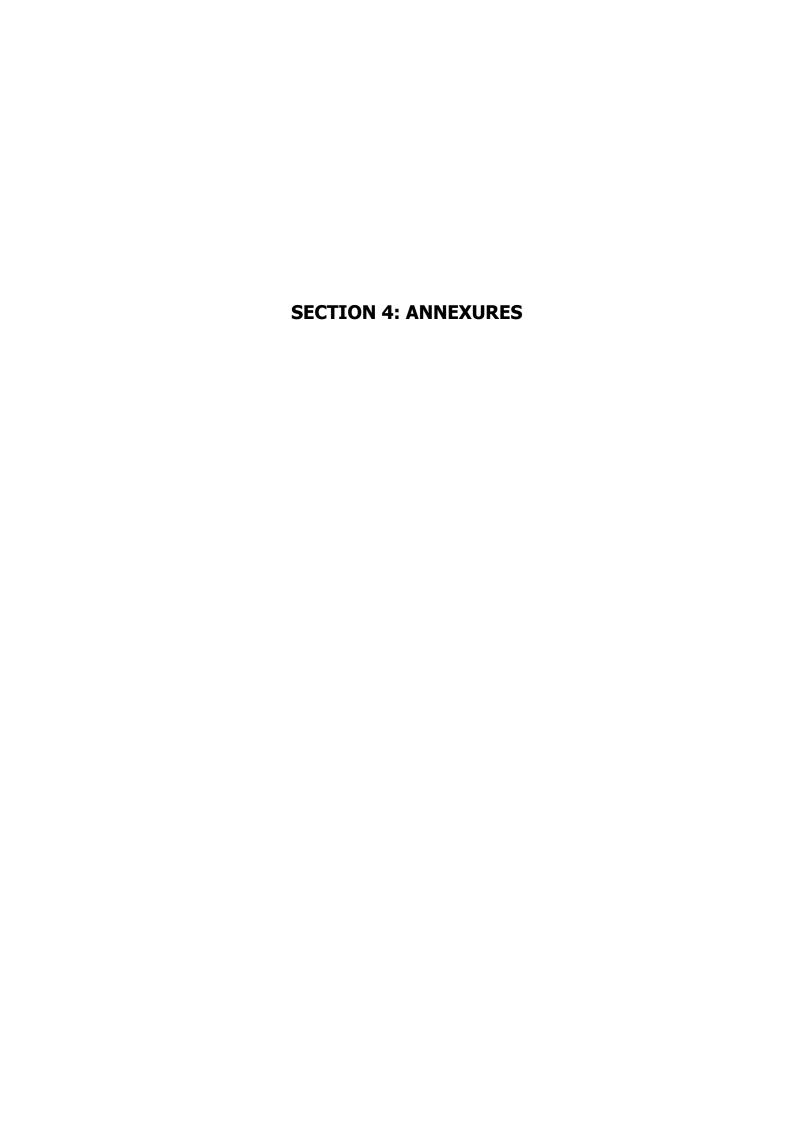
We confirm that this price covers all activities associated with the service, as called for in the RFP document. We confirm that IDC will incur no additional costs whatsoever over and above this amount in connection with the provision of this service.

We undertake to hold this offer open for acceptance for a period of 120 days from the date of submission of offers. We further undertake that upon final acceptance of our offer, we will commence with the provision of the required service when required to do so by the IDC.

We understand that you are not bound to accept the lowest or any offer, and that we must bear all costs which we have incurred in connection with preparing and submitting this bid.

We hereby undertake for the period during which this bid remains open for acceptance, not to divulge to any persons, other than the persons to whom the bid is submitted, any information relating to the submission of this bid or the details therein except where such is necessary for the submission of this bid.

SIGNED		DATE	
(Print name of signatory)			
Designation			
FOR AND ON BEHALF OF:	COMPANY NAME		
	Tel No		
	Fax No		
	Cell No		



Request for Proposal No:		
Name of Bidder:		
Authorised signatory:		
Name of Authorised Signatory		
Position of Authorised Signatory		
By signing above the bidder her obligations and conditions devol		the proper execution and fulfilment of all
[Note to the Bidder: Ti	ne Bidder must complete all re	elevant information set out below.]
CENTRAL SUPPLIER DA	ATABASE (CSD) INFORMATIO	N
Failure to submit the requ	ested information may lead rt of this proposal both the	plier Database (CSD) of National Treasury to disqualification. Bidders are therefore r CSD supplier number and CSD unique
Supplier Number		
Unique registration refere	nce number	
Unique registration refere	nce number	
BIDDING STRUCTURE	nce number ng Structure by marking with	an `X':
BIDDING STRUCTURE		an 'X':
BIDDING STRUCTURE Indicate the type of Biddir	ng Structure by marking with	an 'X':
BIDDING STRUCTURE Indicate the type of Biddir Individual Bidder	ng Structure by marking with	an 'X':
BIDDING STRUCTURE Indicate the type of Biddin Individual Bidder Joint Venture/ Consortiun	ng Structure by marking with	an 'X':
BIDDING STRUCTURE Indicate the type of Biddir Individual Bidder Joint Venture/ Consortium Prime Contractor with Sub	ng Structure by marking with	an 'X':
BIDDING STRUCTURE Indicate the type of Biddir Individual Bidder Joint Venture/ Consortium Prime Contractor with Sub Other	ng Structure by marking with	an 'X':
BIDDING STRUCTURE Indicate the type of Biddir Individual Bidder Joint Venture/ Consortium Prime Contractor with Sub Other REQUIRED INFORMAT	ng Structure by marking with	an 'X':
BIDDING STRUCTURE Indicate the type of Biddir Individual Bidder Joint Venture/ Consortium Prime Contractor with Sub Other REQUIRED INFORMAT	ng Structure by marking with	an 'X':
BIDDING STRUCTURE Indicate the type of Biddir Individual Bidder Joint Venture/ Consortium Prime Contractor with Sub Other REQUIRED INFORMAT If Individual Bidder: Name of Company	ng Structure by marking with	an 'X':
BIDDING STRUCTURE Indicate the type of Biddir Individual Bidder Joint Venture/ Consortium Prime Contractor with Sub Other REQUIRED INFORMAT If Individual Bidder: Name of Company Registration Number	ng Structure by marking with	an 'X':
BIDDING STRUCTURE Indicate the type of Biddir Individual Bidder Joint Venture/ Consortium Prime Contractor with Sub Other REQUIRED INFORMAT If Individual Bidder: Name of Company Registration Number Vat registration Number	ng Structure by marking with	an 'X':
BIDDING STRUCTURE Indicate the type of Biddir Individual Bidder Joint Venture/ Consortium Prime Contractor with Sub Other REQUIRED INFORMAT If Individual Bidder: Name of Company Registration Number Vat registration Number Contact Person	ng Structure by marking with	an 'X':
BIDDING STRUCTURE Indicate the type of Biddir Individual Bidder Joint Venture/ Consortium Prime Contractor with Sub Other REQUIRED INFORMAT If Individual Bidder: Name of Company Registration Number Vat registration Number Contact Person Telephone Number	ng Structure by marking with	an 'X':
BIDDING STRUCTURE Indicate the type of Biddir Individual Bidder Joint Venture/ Consortium Prime Contractor with Sub Other REQUIRED INFORMAT If Individual Bidder: Name of Company Registration Number Vat registration Number Contact Person Telephone Number Cellphone Number	ng Structure by marking with	an 'X':

Physical Address

If Joint Venture or Consortium, indicate the following	for each partner:
Partner 1	
Name of Company	
Registration Number	
Vat registration Number	
Contact Person	
Telephone Number	
Cellphone Number	
Fax Number	
Email address	
Postal Address	
Physical Address	
Scope of work and the value as a % of the total value of the contract	
Partner 2	
Name of Company	
Registration Number	
Vat registration Number	
Contact Person	
Telephone Number	
Cellphone Number	
Fax Number	
Email address	
Postal Address	
Physical Address	
Scope of work and the value as a % of the total value of the contract	
If bidder is a Prime Contractor using Sub-contractors.	indicate the following:

If bidder is a Prime Contractor using Sub-contractors, indicate the following:	
Prime Contractor	
Name of Company	
Registration Number	
Vat registration Number	
Contact Person	
Telephone Number	
Cellphone Number	
Fax Number	
Email address	
Postal Address	

Physical Address	
Sub contractors	
Name of Company	
Company Registration Number	
Vat registration Number	
Contact Person	
Telephone Number	
Cellphone Number	
Fax Number	
Email address	
Postal Address	
Physical Address	
Subcontracted work as a % of the total value of the contract	

Annexure 2: Tax Compliance Requirements

	1.	. TAX COMPLIANCE REQUIREMENTS		
	1.1	BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.		
	1.2	BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.		
	1.3	APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.		
	1.4	BIDDERS MAY ALSO SU	IBMIT A PRINTED TCS TOGETHER WITH THE BID.	
	1.5		ORTIA / JOINT VENTURES / SUB-CONTRACTORS RATE PROOF OF TCS / PIN / CSD NUMBER.	ARE INVOLVED, EACH PARTY
	1.6	WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.		
	2.	QUESTIONNAIRE TO BI	DDING FOREIGN SUPPLIERS	
	2. 2.1		DDING FOREIGN SUPPLIERS OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	☐ YES ☐ NO
			OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	YES NO
,	2.1	IS THE BIDDER A RESIDENT OF DOES THE BIDDER HAVE A B	OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	
	2.1	IS THE BIDDER A RESIDENT OF DOES THE BIDDER HAVE A BE DOES THE BIDDER HAVE A PROPERTY OF THE BIDDER HAVE A BURNEY OF THE BURNE	OF THE REPUBLIC OF SOUTH AFRICA (RSA)? RANCH IN THE RSA?	☐ YES ☐ NO
	2.1 2.2 2.3 2.4 IF TH COM	IS THE BIDDER A RESIDENT OF DOES THE BIDDER HAVE A PROBLEM TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE BIDDER HAVE BIDDER HAVE BIDDER HAVE BIDDER HAV	OF THE REPUBLIC OF SOUTH AFRICA (RSA)? RANCH IN THE RSA? ERMANENT ESTABLISHMENT IN THE RSA?	YES NO YES NO YES NO YES NO
SUPPLIE	2.1 2.2 2.3 2.4 IF TH COM SERV	IS THE BIDDER A RESIDENT OF DOES THE BIDDER HAVE A PROBLEM TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE BIDDER HAVE BIDDER HAVE BIDDER HAVE BIDDER HAV	OF THE REPUBLIC OF SOUTH AFRICA (RSA)? RANCH IN THE RSA? ERMANENT ESTABLISHMENT IN THE RSA? Y SOURCE OF INCOME IN THE RSA? O ALL OF THE ABOVE, THEN, IT IS NOT A REQ X COMPLIANCE SYSTEM PIN CODE FROM THI	YES NO YES NO YES NO YES NO
SUPPLIEI COMPLIA STATUS	2.1 2.2 2.3 2.4 IF TH COM SERV	IS THE BIDDER A RESIDENT OF DOES THE BIDDER HAVE A PROBLEM TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE ANSWER IS "NO" TO THE BIDDER HAVE AND THE BIDDER H	OF THE REPUBLIC OF SOUTH AFRICA (RSA)? RANCH IN THE RSA? ERMANENT ESTABLISHMENT IN THE RSA? Y SOURCE OF INCOME IN THE RSA? O ALL OF THE ABOVE, THEN, IT IS NOT A REQ X COMPLIANCE SYSTEM PIN CODE FROM THI	YES NO YES NO YES NO YES NO

Annexure 3: Bidder's Disclosure

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1	Is the bidder, or any of its directors / truste	es / shareholders	/ members /	partners or a	ny person	having a
	controlling interest 1 in the enterprise,					

employed by the state?

YES/NO

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

	you, or any rson connected with the bidder, have a relationship with any person who is employed by the procuring titution? YES/NO	
2.2.1	f so, furnish particulars:	
2.3	Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether not they are bidding for this contract? YES/NO	or
2.3.1	If so, furnish particulars:	

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

3 DECLARATION

I, the undersigned, (name)...... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read, and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement, or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements, or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
 - I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature	Date
Position	Name of bidder

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

Annexure 4: Shareholders and Directors Information

[Note to the bidder: the bidder must complete the information set out below. If the bidder requires more space than is provided below it must prepare a document in substantially the same format setting out all the information referred to below and return it with Returnable Schedule 2.]

4.1 Shareholders/ Members

Name of the shareholder	ID Number	Race	Gender	% Shares

Note: The bidder must also attach the detailed Company/ Group Structure where relevant.

4.2 Black Shareholders/ Members as per the B-BBEE Certificate

Name of the shareholder	ID Number	Race	Gender	% Shares
Total Black Shareholding %	as per the current and v	alid B-BBEE Cert	tificate	

4.3 Directors

Name of the shareholder	ID Number	Race	Gender

I, THE UNDERSIGNED (NAME)	
CERTIFY THAT THE INFORMATION	N FURNISHED ABOVE IS CORRECT.
Signature	Date
Position	Name of bidder

Annexure 5: Response Format for Section 2

Bidder's Experience a	nd the proposed Project Team
Request for Proposal No:	
Name of Bidder:	
Authorised signatory:	

[Note to the Bidder: The bidder must complete the information set out below in response to the requirements stated in Section 2 of this bid document. If the bidder requires more space than is provided below it must prepare a document in substantially the same format setting out all the information referred to below and return it with this Returnable Schedule 3.]

The bidder must provide the following information:

Table (a) Details of the bidder's experience in providing multifunctional printers. Bidder must have installed at least 20 networked MFP's (per reference site) in the past five years. (please refer to Section 2 par 5.2.6):

Client' Name	Number of Printers installed	Project period (Start and End Dates)	Description of service performed and extent of Bidder's responsibilities	Name, title and telephone contact of client

Table (b) Details of the key personnel of the bidders' proposed team: (please refer to par 5.2.8 of Section 2 of this RFP document):

Name	Position	Role / Duties in this Project	Relevant Project Experience		
			Project description, Client, Project period	Project Cost	

Annexure 6: BEE Commitment Plan

The IDC encourages existing vendors and prospective bidders to support the objectives of B-BBEE and as far as possible strive to improve their B-BBEE contribution status. For bid evaluation purposes, bidders are allocated points in terms of a preference point system based on the Specific Goals which requires the bidder to have a valid B-BBEE certificate or a sworn affidavit in case of a EME or QSE.

Bidders are therefore required to submit a B-BBEE improvement plan in view of the new B-BBEE Codes of Good Practice. Bidders must indicate the extent to which their ownership, management control, employment equity, preferential procurement and enterprise development will be maintained or improved over the contract period in the event that they are successful in this bid process.

In terms of the tender condition 8.6, which allows the IDC to conduct background checks on bidders and its shareholders and directors, the IDC hereby requires bidders to provide the following additional information:

- 7.1 The IDC considers the integrity of its appointed service providers to be of critical importance. The IDC reserves the right to disqualify from further consideration, any bidder whose integrity, based on past conduct (during the 5 years immediately preceding the bid submission date), it considers questionable.
- 7.2 To this end, the IDC requires each bidder to include in its bid, a disclosure statement which details the following (with sufficient information and supporting documentation for the IDC to make its own assessment as to the materiality or seriousness of allegations regarding the bidder's integrity or conduct):
 - 7.2.1 any criminal charges made against the bidder or any of its directors, shareholders, or management officials regarding their professional conduct;
 - 7.2.2 any civil proceedings initiated against the bidder or any of its directors, shareholders, or management officials regarding their professional conduct; and
 - 7.2.3 any other enquiry or similar proceedings initiated or threatened against the bidder or any of its directors, shareholders, or management officials regarding their professional conduct.
- 7.3 Where the bidder is a consortium, the disclosure statement referred to in paragraph 9.2 above must be made separately in respect of each consortium partner.
- 7.4 In the event that the bidder's circumstances change, after submission of its bid, regarding any matter referred to in paragraph 9.2 above or in regard to any matter referred to in its disclosure statement, the bidder must submit a written notification to IDC indicating the nature and extent of such changed circumstances.
- 7.5 The IDC reserves the right to seek such additional information from any bidder, in respect of the disclosure statement referred to in paragraph 9.2 above, as it may, in its sole discretion, determine, whether such information has been requested under this RFP or otherwise, and may require the bidder to make oral presentations for clarification purposes or to present supplementary information, in respect of the disclosure statement if so required by the IDC.
- 7.6 Based on its own assessment of the contents of the bidder's disclosure statement and any publicly available information which is relevant to the contents of such disclosure statement, the IDC will decide whether the bidder's conduct or any allegations relating thereto pose a risk, reputational or otherwise, to the IDC; and if it reaches an adverse conclusion the IDC will in its sole discretion have the right to disqualify a bidder from further participation in the tender process. Disqualification on this ground may be done at any stage in the bid evaluation process prior to contract award.

Annexure 8: Privacy & Protection of Personal Information Act 4 of 2013 Requirements

Request for Proposal No:	
Name of Bidder:	
Authorised signatory:	

Protecting personal information is important to the Industrial Development Corporation (IDC). To do so, IDC follows general principles in accordance with applicable privacy laws and the Protection of Personal Information Act 4 of 2013 (POPIA).

IDC's role as a responsible party, is amongst others to process personal information for the intended purpose for which it was obtained and in line with legal agreements with its respective/ prospective clients, third parties, suppliers and operators.

Who is an Operator? A person or body/ entity which processes personal information for the IDC in terms of a contract or mandate.

Who is a Supplier? a natural or juristic person that provides a product or renders a service to the IDC. A supplier could also be considered as an operator, an independent responsible party or (together with IDC) a joint responsible party.

If the supplier or business partner provides IDC with its related persons' personal information, the supplier or business partner warrants that the related persons are aware of and have consented to the sharing and processing of their personal information with/by IDC. IDC will process the personal information of related persons as stated under a contractual agreement or as required by any related legislation.

Examples of the personal information of the supplier or business partner where relevant may include (but are not limited to): financial information, including bank statements provided to the IDC; invoices issued by the supplier or business partner; the contract/ legal agreement between the IDC and the supplier or business partner; other identifying information, which includes company registration numbers, VAT numbers, tax numbers and contact details; marital status and matrimonial property regime (e.g. married in community of property); nationality; age; language; date of birth; education; financial history; identifying numbers (e.g. an account number, identity numbers or passport numbers); email address; physical address (e.g. residential address, work address or physical location); information about the location (e.g. geolocation or GPS location); telephone numbers; online and other unique identifiers; social media profile/s; biometric information (like fingerprints, facial recognition signature; race; gender; sex; criminal history.

Example of Special personal information is personal information about the following: criminal behaviour, or any proceedings in respect of any offence allegedly committed by a data subject or the disposal of such proceedings; religious and philosophical beliefs; trade union membership; political beliefs; health, including physical or mental health, disability, and medical history; or biometric information (e.g., to verify identity).

RESPONSIBILITIES OF SUPPLIERS AND BUSINESS PARTNERS WHO ARE OPERATORS UNDER POPIA

Where a supplier or business partner, in terms of a contract or mandate, processes personal information for the IDC and is considered an operator of the IDC, the supplier or the business partner will be required to adhere to the obligations set out in the IDC data privacy or POPIA policy. This policy sets out the rules of engagement in relation to how personal information is processed by suppliers and business partners on behalf of the IDC as well as the minimum legal requirements that IDC requires the suppliers and business partners to adhere to, including compliance with POPIA as summarised in the below table.

T4	- 49 -	W	N I -
Item	GUIDING CONDITIONS FOR PROCESSING PERSONAL INFORMATION	Yes	No
8.1	Accountability The respective clients, third parties, suppliers and operators and its members will ensure that the provisions of POPIA, the guiding principles outlined in the policy and all the measures that give effect to such provisions are complied with at the time of the determination of the purpose and means of the processing and during the processing itself. In the event that an employee of the IDC or any person acting on behalf of the corporation who through their intentional or negligent actions and/or omissions fail to comply with the principles and responsibilities outlined, proper corrective measures will be applied.	Yes	No
	Processing Limitation	Yes	
8.2	The respective clients, third parties, suppliers and operators and its members will ensure that information is only processed for the justifiable reason and processing is compatible with the purpose of the collection.		No
8.3	Purpose Specification All respective clients, third parties, suppliers and operators and its members will process personal information only for specific, explicitly defined, and legitimate reasons. The respective clients, third parties, suppliers and operators will inform IDC of reasons prior to collecting or recording their PI.	Yes	No
8.4	Personal information will not be processed for a secondary purpose unless that processing is compatible with the original purpose. Thus, where the respective clients, third parties, suppliers and operators seek to process personal information it holds for a purpose for which it was originally collected, and where this secondary purpose is not compatible with the original purpose, respective clients, third parties, suppliers and operators will first obtain additional consent from the IDC.	Yes	No 🗌
8.5	Information Quality The respective clients, third parties, suppliers and operators will take reasonable steps to ensure that all personal information collected is complete, accurate and not misleading. Where PI is collected or received from third parties, the respective clients, third parties, suppliers and operators will take reasonable steps to confirm that the information is correct by verifying the accuracy of the information directly with the data subject or by way of independent sources.	Yes	No
8.6	Open Communication Reasonable steps will be taken by the respective clients, third parties, suppliers and operators to ensure that the IDC is notified of the purpose for which the information is being collected, used, and processed.	Yes	No
8.7	Security Safeguards It is a requirement of POPIA for responsible parties, business partners and operators to adequately protect personal information. IDC will need to review suppliers or business partner security controls and processes to ensure that personal Information is compliant with the conditions of the lawful processing of personal information as set out in the POPIA. This would be a continuous monitoring and review that will be conducted by the IDC at its discretion.	Yes	No
8.8	Data Subject Participation A data subject whose PI has been collected, stored, and processed by the respective clients, third parties, suppliers and operators must have communication channels to attend to may request for the correction or deletion of such information.	Yes	No

I, (print name) hereby certify that the information, facts and rep	presentation
are correct and that I am duly authorized to sign on behalf of the company.	
Name of Company/ Entity:	
Company/ Entity Registration Number:	
Company/ Entity VAT Registration Number:	
Signature (Company/ Entity Representative)	
——————————————————————————————————————	